



OPERATIONS AND TECHNOLOGY COMMITTEE

PAPU/OTC/SCG/01/2026 - Doc No. 3

SUPPLY CHAIN WORKING GROUP

28th JANUARY 2026 (VIRTUAL)

TIME: 09:00 GMT

PAPU SECURITY ACTION GROUP (PSAG) REPORT

1. Subject PAPU Security Action Group Report	References/Paragraphs Resolution No. 02/PAPU/AC/XLII/2024
2. Decisions expected <ul style="list-style-type: none">• Adopt the Report;• Approve the Recommendations.	

1.0 INTRODUCTION

The PAPU Security Action Group (PSAG) meeting was held virtually on 26th January 2026.

2.0 MAIN AREAS COVERED

The meeting agenda covered the following main areas:

- Progress Report on Activities of the PAPU Security Action (PSAG) Group for 2025/2026 Financial Year
- Update on Security Certification of Member States
- Security Strategic Issues for Cycle 2026/2027 – 2029/2030

3.0 REPORT SUBMISSION

The detailed report is attached herewith as **Annex 1**.

4.0 RECOMMENDATIONS

The meeting made the following recommendations:

- The PAPU Security Action Group should continue to assist Member States to comply with security standards and ensure that more members attain certification until all Member States are certified.

- b) Designated Operators from Member States should cooperate with national security stakeholders and actively participate in activities organized by the UPU in collaboration with global stakeholders to enhance postal security in Africa;
- c) Member States are encouraged to align their national postal operational plans with the Africa Postal Strategy, while addressing strategic issues related to postal security.

5.0 DECISION

The Report is submitted to the Supply Chain Working Group for:

- i) Adoption;
- ii) Approval of the Recommendations of the PSAG.



PAPU/OTC/SCG/01/2026 - Doc No. 3 ANNEX 1

PAPU SECURITY ACTION GROUP REPORT

1.0. INTRODUCTION

The PSAG was established by the PAPU 42nd Administrative Council vide **Resolution No. 02/PAPU/AC/XLII/2024** with the overarching objective to develop, coordinate, facilitate, and implement security strategies for the Africa region in line with the UPU Postal Security Standards, S58 & S59, in collaboration with the UPU Postal Security Group (PSG). The PAPU Security Action Group (PSAG) held its meeting virtually on 26th January 2026.

The Security Action Group plays a critical coordinating and technical role in supporting Member States to comply with UPU Postal Security Standards to achieve and maintain certification.

2.0. REMARKS

2.1. Chairman's Remarks

The Chairman, Mr. Kelebogile Ofentse of Botswana, called the meeting to order at 09:05 hours GMT. He welcomed all participants and thanked them for taking the time to attend the meeting. In his remarks, the Chairman underscored the meeting's critical objective: to review the Security Action Group's progress and chart the way forward. He wished members fruitful deliberations and looked forward to their active participation during the meeting.

2.2. PAPU Secretary General Remarks

The PAPU Secretary General, Dr. Sifundo Chief Moyo, welcomed participants, including the PAPU Security Action Group Members. The Secretary General's remarks highlighted the following:

- Thanked the PAPU Security Action Group (PASG) under the leadership of Botswana as Chair and Benin as Vice Chair, for their continued commitment to strengthening postal security across Africa;
- Reaffirm the main objective of the PAPU Security Action Group, which is to develop, coordinate, facilitate, and implement the African Region Security Strategies in line with UPU Postal Security Standards championed by the UPU Postal Security Group;

- Recalled that the PAPU Security Action Group plays a critical coordinating and technical role in supporting Member States to comply with UPU Postal Security Standards to achieve and maintain certification;
- Noted that this meeting was being held at a critical moment:
 - At the start of the new UPU Cycle following the 28th Congress, which was held in September 2025 in Dubai, and
 - As PAPU intensifies its efforts to align the Africa Postal Strategy and regional actions with global postal security requirements.
- Reaffirmed PAPU's commitment to supporting full implementation of UPU security standards, particularly those related to postal operations, supply chain integrity, risk management, as well as enhancing regional consistency and mutual trust among African Designated Operators;
- Emphasized that postal security was no longer optional; rather, that it is now a prerequisite for international mail connectivity, aviation acceptance, and cross-border trade, which underpins customer confidence, partner trust, and the sustainability of postal services.
- Encouraged PSAG members to focus on practical, results-oriented actions, including identifying common compliance gaps and challenges faced by African Designated Postal Operators, supporting countries at different levels of readiness toward certification, and promoting a culture of continuous improvement and periodic reassessment.
- Stressed the importance of capacity building and knowledge transfer, particularly for smaller & least-developed postal operators, as well as new security focal points within Designated Operators.
- Expressed confidence that the outcomes of this meeting would strengthen Africa's collective security posture, improve compliance levels across the region, and contribute to a safer, more resilient, and globally trusted African postal network.
- Concluded by reaffirming the General Secretariat's full support for the work of the Security Action Group and wishing all participants productive deliberations.

3.0. PAPU SECURITY ACTION GROUP BUREAU

The PSAG Bureau was confirmed as follows:

Chairman:	Botswana;
Vice Chairman:	Benin;
Secretariat:	PAPU General Secretariat.

The Chair, Botswana was present to chair the meeting while the Vice Chairman, Benin, was not in attendance due to a security assessment review which was taking place in Cotonou ahead of the Designated Operator's certification.

3.1. Participation

3.1.1. PAPU Security Action Group Members

Six (6) PSAG members attended the meeting: Algeria, Botswana, Burkina Faso, Kenya, Malawi, and Morocco.

3.1.2. Member States Present:

The meeting was attended by Eighty-two (82) participants from the following twenty-four (24) PAPU Member States: Algeria, Angola, Botswana, Burkina Faso, Cameroon, Comoros, Côte d'Ivoire, Democratic Republic of Congo, Egypt, Ghana, Kenya, Lesotho, Madagascar, Malawi, Morocco, Mozambique, Niger, Senegal, South Africa, Tanzania, Togo, Tunisia, Zambia and Zimbabwe.

The UPU Regional Field Experts for East, Central and West Africa, as well as South Sudan, attended as observers.

3.1.3. PAPU General Secretariat

The PAPU Secretary General, Dr. Sifundo Chief Moyo, was in attendance, leading the General Secretariat Team, while Ms. Jessica Ssengooba, the Assistant Secretary General, moderated the meeting.

The detailed list of participants is attached to this Report as **Annex 1.2**.

4.0. ADOPTION OF THE AGENDA

The draft agenda was adopted with no amendments.

5.0. PROGRESS REPORT ON ACTIVITIES OF THE PAPU SECURITY ACTION (PSAG) GROUP FOR 2025/2026 FINANCIAL YEAR

The General Secretariat presented the PAPU Progress Report on Activities of the PAPU Security Action (PSAG) Group for 2025/2026 Financial Year, under **PAPU/OTC/SCG/PSAG/01/2026 Doc No. 02**. The detailed status of implementation of the PSAG Action Plan is attached to this Report as **Annex 1.1**.

The following main activities were implemented during the 2025/2026 financial year:

5.1. UPU Security Group (PSG) Meeting

The PAPU Security Action Group members and the PAPU General Secretariat attended the UPU Postal Security Group (PSG) meeting held virtually on 2nd July 2025. The meeting deliberated on several issues, including the following:

- a) Collaboration with stakeholders: ICAO-UPU Contact Committee;
- b) Dissemination of best practices:
 - Illicit goods mitigation- tobacco and counterfeits toolkit;
 - Collaboration to combat wildlife trafficking;
- c) Technical updates:
 - Cyber resilience;
 - Dangerous goods search;
- d) Regional Updates: Security in Africa;

On Regional Updates, the Chairman of the PAPU Security Action Group made a presentation on the postal security situation in Africa with the aim of updating the UPU PSG on the creation of the PSAG and the security activities being implemented in Africa.

5.2. African Union Continental Consultation

The PAPU Security Action Group participated in the African Union Continental Consultation on Synthetic Drug Supply Reduction Efforts Towards Addressing Drug Trafficking and Advancing Crime Prevention, Criminal Justice and Rule of Law in Africa which was held in Gaborone, Botswana from the 25th to 28th August 2024 under the theme: ***“Strengthening Synthetic Drug Supply Reduction efforts towards addressing drug trafficking and advancing crime prevention, criminal justice and rule of law in Africa”***.

During the consultative meeting, the PAPU SAG, Chairman, Botswana, made a presentation titled: ***Strengthening Africa’s Postal Network Against Synthetic Drug Trafficking by Enhancing Postal Security for a Safer Africa***. At the end of the presentation, an appeal was made for the African Union to support the postal sector in Africa in enhancing security.

5.3. UPU Dangerous Goods Search Tool and Illicit Goods Convergence Forum

PAPU Member States participated in the UPU Dangerous Goods Search Tool and Illicit Goods Convergence Forum held virtually on 10th June 2025. The Forum highlighted key resources to help postal operators and law enforcement entities identify and mitigate risks associated with dangerous and illicit goods within the postal network. Experts from the UPU, the Transnational Alliance to Combat Illicit Trade (TRACIT), INTERPOL, and national stakeholders made presentations on the following:

- a) UPU and TRACIT illicit pharmaceuticals toolkit;
- b) UPU illicit goods campaign;
- c) UPU Trainpost Platform – New courses on illicit goods mitigation;
- d) Dangerous Goods Search Tool;
- e) Case studies and national experiences.

5.4. UPU Webinar on Strengthening Trust: Collaborative Action on Illicit Goods

The UPU Security Programme organized a webinar under the theme, “**Strengthening Trust: Collaborative Action on Illicit Goods**” on 8th October 2025. The Webinar, attended by participants from across the globe, including African Designated Operators, encouraged collaborative partnerships with relevant stakeholders, law enforcement agents, and customs authorities, as well as the use of innovative technology in identifying suspicious items and counterfeit products.

It covered different topics, including the following:

- a) Overview and introduction of International Trademark Association (INTA) and its Activities;
- b) The fight against Counterfeiting in the Postal Stream presentation by Customs and Supply Chain La Poste Group;
- c) UPU WNS Counterfeit Stamp Detection presentation by UPU Philately Development and Documentary Heritage Programme;
- d) Protecting Revenue, Brands, and Reputations, presentation by Cartor Security Printers.

6.0. SECURITY CERTIFICATION OF MEMBER STATES

The Chairman made a presentation on the Security Certification Status of PAPU Member States under **PAPU/OTC/SCG/PSAG/01/2026 Doc No. 3**. During the 2025/26 Financial year, four (4) Designated Operators had their critical facilities certified for compliance with security standards and awarded gold level certification as indicated in the table below.

S/N	Member State	Certification Date	Certification Level
1.	Seychelles	14 th July 2025	Gold
2.	Botswana	5 th August 2025	Gold
3.	Tanzania	7 th November 2025	Gold
4.	Zimbabwe	19 th November 2025	Gold

The status of security certification in Africa is summarized as follows:

- a) Seventeen (17) African countries have been certified and have achieved different certification levels as follows:
 - i. **Gold (11 Countries):** Algeria, Botswana, Cape Verde, Egypt, Eswatini, Ghana, Kenya, Morocco, Seychelles, Tanzania, and Zimbabwe;
 - ii. **Silver (5 Countries):** Equatorial Guinea, Madagascar, Malawi, Sierra Leone, and Togo.
 - iii. **Silver / Bronze (1 Country):** Burkina Faso holds a split certification (Silver for CNCP and Bronze for CNTC).
- b) Sixteen (16) countries need to commit to implementing security standards and commence the certification process. These countries have not yet started the formal certification process or are in the earliest stages of engagement with the UPU.

- c) Ten (10) countries, **including Benin, Lesotho, and Senegal, South Africa**, are currently in the process of preparing for certification. Member States were encouraged to ensure that security awareness and consciousness cuts across the organization and that the level of certification attained is reflected in the service offered to customers.

The need for harmonization of UPU certification programmes, including security, quality of service, disaster risk management, etc., was also emphasized, as they are interconnected.

7.0. POSTAL SECURITY STRATEGIC ISSUES

The General Secretariat presented the Security Strategic Issues under **PAPU/OTC/SCG/PSAG/01/2026 Doc No. 4**.

In line with the Africa Postal Strategy 2026-2030, the Security Strategic issues are essential to ensure that Developing Countries meet global aviation and supply chain security standards. Below are some of the Strategic Issues relating to security, which were identified under the different pillars of the strategy to guide the implementation of security activities during the cycle:

3.1. Pillar 1: Policy, Regulation, and Governance

S/N	Strategic issue	Strategic Focus
1.	Gaps between global postal security standards and national regulatory frameworks	Pursue full integration of UPU S58/S59, aviation security, or customs-security requirements into national law by Member Countries.
2.	Inconsistent implementation of security compliance obligations across Member Countries	Harmonize interpretations of security rules to address vulnerabilities in the global postal chain.
3.	Growing complexity of cross-border security regulations	Address increased stringent aviation-security, customs, and counterterrorism requirements that are a burden to Operators
4.	Update regulatory frameworks to address new threats	Boost regulatory adaptation to address the increase in dangerous goods, illicit substances, counterfeit items, and bio-hazard risks.

3.2. Pillar 2: Innovation, Digital Transformation, and E-commerce

S/N	Strategic issue	Strategic Focus
1.	Digital capability to screen, detect, and track high-risk shipments	Build Designated Operators' capacity, systems, and analytics to fully utilize Electronic Advance Data (EAD).
2.	Rising cybersecurity risks across postal IT systems	Strengthen integrity and trust in postal networks, customer databases, and tracking platforms
3.	Requirement for real-time data-sharing mechanisms between posts, customs, and security agencies	Explore ways to enhance Partner integration to improve the ability to identify suspicious consignments.

4.	Increased circulation of dangerous and prohibited items via e-commerce channels	Address the vulnerability of postal systems to the shipment of narcotics, weapons, and counterfeit goods as parcel volumes increase across the network.
5.	Limited adoption of digital security technologies	Deployment of digital safeguards such as x-ray auto-detection, AI-based profiling, tamper-proof seals, and blockchain-backed chain-of-custody systems

3.3. Pillar 3: Operations, Quality of Service, and Infrastructure Development

S/N	Strategic issue	Strategic Focus
1.	Adequacy of security infrastructure across sorting centers	Address screening equipment, segregated areas, CCTV, secure loading zones, and tamper-evident handling procedures at sorting facilities.
2.	Standardizing screening capacity and dangerous-goods handling capability	Operators to address the Dangerous Goods compliance, identification, and rejection procedures
3.	Vulnerabilities in the last-mile and transport chain security	Address the weak chain of custody during ground or air transport, which is increasing theft and parcel diversion.
4.	Deployment of incident-response and crisis-management protocols	Address the handling of security incidents and delays in the restoration of service

3.4. Pillar 4: Financial and Social Inclusion

S/N	Strategic issue	Strategic Focus
1.	High cost of implementing security standards for developing countries	Postal operators to source funding for screening equipment, secure infrastructure, and digital systems
2.	Risk of exclusion from global flows due to failure to meet security thresholds	Operators to tackle weak security and other issues, e.g., high transport costs, rejection of shipments, or bans from airlines
3.	Small and remote countries face disproportionate compliance challenges	Invest in screening technology, staff, and secure transport

Pillar 5: Institutional Capacity, Partnerships and Resource Mobilization.

S/N	Strategic issue	Strategic Focus
1.	Bridging capacity gaps in postal security knowledge and skills	Administer training and capacity building programmes to security officers, DG specialists, and digital security experts

2.	Need for stronger multi-agency partnerships.	Consolidate collaboration with customs, airlines, police, cyber-security agencies, etc., and international organizations (ICAO, WCO, INTERPOL).
3.	Limited financial resources for security modernization	Support investment capacity mobilization for screening technology, secure facilities, and digital security systems
4.	Technical assistance and donor-supported security programmes	Collaborate with UPU for technical assistance on security standards to meet global aviation and supply-chain

8.0. DATE AND VENUE OF NEXT MEETING

The General Secretariat informed the meeting that this was the last meeting of the PAPU Security Action Group to be convened during the 2021/2022- 2025/2026 cycle. Meanwhile, the Chairperson of the PSAG will table the Group's Report to the Supply Chain Working Group, which will meet virtually on 28th January 2026.

The Secretary General further informed the meeting of the Committee meetings, Administrative Council Sessions, and the 11th Plenipotentiary Conference, which will be held in Entebbe, Uganda, in March 2026. These meetings will approve the structure of PAPU Technical Committees for the next cycle.

Since the PAPU Security Action Group will continue into the next cycle, the date and venue of its next meeting will be communicated once confirmation is received on which organ within the PAPU Structure the PSAG will fall.

9.0. ANY OTHER BUSINESS (AOB)

The Chairman reminded members of the tender call circulated by the UPU for security certification automation. Once the UPU updates on the submitted bidders are received, the Member States will be informed accordingly.

10.0. RECOMMENDATIONS

The meeting made the following recommendations:

- a. The PAPU Security Action Group should continue to assist Member States to comply with security standards and ensure that more members attain certification until all members are certified.
- b. Member States should cooperate with national security stakeholders and actively participate in activities organized by the UPU in collaboration with global stakeholders to enhance postal security in Africa;
- c. Member States are encouraged to align their national postal operational plans with the Africa Postal Strategy, while addressing strategic issues related to postal security.

11.0. CLOSING

11.1. Secretary General's Closing Remarks

The Secretary General thanked the Chairman for expertly steering the meeting. He also expressed gratitude to all PSAG members and participants for attending the meeting and contributing to the discussions. He noted that Africa's security activities are now very focused, as evidenced by the increase in the number of countries certified, as well as those planning and working towards certification.

Lastly, the Secretary General thanked the Assistant Secretary General and the General Secretariat Team for their support in successfully holding the meeting.

11.2. Chairman's Closing Remarks

The Chairman thanked the Secretary General, the Assistant Secretary General, and the entire General Secretariat Team for their support. He further thanked the Vice Chairman, Benin, and all members for their active participation and insightful contributions during the meeting. He called upon Member States that had not yet committed to comply with the S58 and S59 Security Standards to do so and encouraged those preparing for certification to continue on that trajectory. Furthermore, he congratulated the countries that were recently certified.

The Chair reiterated that, '***postal security makes sense if we all talk with one voice.***'

The Chairman declared the meeting closed at 10:20 hours GMT.



ANNEX 1.1

PAPU Security Action Group Action Plan 2025/2026

S/N	Activity	Done	WIP	Not Done
1.	Assist in facilitating the responsiveness of DOs in addressing security matters brought up by the Supply Chain Working Group.			
2.	Reconcile the postal security units' focal points within the sub-region			
3.	Establish a security team composed of focal people within the sub-regions to address postal supply chain security concerns.			
4.	Initiate continuous engagement with sub-regional postal security focal people to share information and promote best practices.			
5.	Develop an awareness programme on postal security standards S58 and S59 for the sub-regional security focal points.			
6.	Coordinate and facilitate implementation of and continuous monitoring of adherence to security standards,			
7.	Assist the UPU Postal Security Group (PSG) in conducting security process reviews in the sub-regional DOs towards achieving certification.			
8.	Assist DOs with expertise to conduct risk assessments of their facilities.			
9.	Coordinate training on Dangerous Goods, Cyber-security threats, Postal Transport, and Fraud prevention in line with the UPU Trainpost.			
10.	Establish collaborative platforms with regional bodies, including customs, civil aviation, law enforcement, etc.			
11.	Initiate and ensure continuous reporting of DOs on matters concerning the security of the postal supply chain,			
12.	Evaluate and report progress made on the implementation of the PSAG Action Plan.			

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